Bookstore FAQs

What are the bookstore's hours?

You can find bookstore hours and Financial Aid announcements on the <u>Store Hours</u> page of the website.

How do I qualify for a Book Advance?

Students with remaining funds after tuition and fees are deducted will be allowed to participate in the book advance process.

How do I apply for a Book Advance?

No need to apply. If you meet the qualifications to obtain a Book Advance, your name will be added to the file that is sent to the bookstore. The file is sent daily.

How much can I receive?

The amount depends on the expected amount of financial aid funding remaining after your charges are paid. This includes tuition and fees.

If you qualify to participate in the book advance program, you will receive an eligibility amount once the financial aid office has authorized the financial aid to your account. The minimum amount is \$100.00. The maximum amount of a book voucher is \$1000.

Do I have to spend it all at once?

No. You can make several purchases at the bookstore up until the last day of the book advance period for the semester or until you have spent the full amount of your advance, whichever comes first.

What if I don't spend the full amount of my advance?

You will only be charged for the amount that you spend at the BRCC Bookstore. If you do not use the full amount of the advance, your account will be adjusted to reflect your actual purchases.

If you do not owe a student account balance, you will be issued a financial aid refund for the remaining amount. Refund processing can take up to two weeks after the last day of the book advance period.

Can I rent textbooks from the bookstore with my Book Advance?

Yes. You can pay textbook rental fees with your bookstore advance. A credit card (some debit cards with a Visa/MasterCard logo will work) must be presented to guarantee the return of the book by the last day of finals.

What can I purchase with my Book Advance?

Any item on the bookstore website or in-store is able to be purchased with a Book Advance, including textbooks, laptops, clothing, study guides, pens, notebooks, etc.

What if I am not on the list?

It will depend on if you have available funds to use in the bookstore, when the Financial Aid Office has authorized your funds to your account and when the Title IV authorization form was completed. The file is sent to the bookstore daily. If the Title IV authorization form is completed late in the afternoon, you will not be on the list until the next day.

Why was my Book Advance amount reduced or canceled?

If you've made any changes to your registration charges and your student account balance exceeds the amount of financial aid you are scheduled to receive, you will no longer qualify for the initial amount you were offered.

How do I order online using my Book Advance?

- Shop online at <u>www.batonrougeccbookstore.com</u> for pick up or shipping.
 - Step 1: go to <u>www.batonrougeccbookstore.com</u>
 - Step 2: Choose "TEXTBOOKS" from the dropdown menu.
 - Step 3: Choose "ORDER TEXTBOOKS"
 - Step 4: Under "SEARCH BY COURSE" choose the term "SPRING 21"
 - Step 5: Select "DEPARTMENT" and "COURSE AND SECTION"
 - Step 6: Click "ADD COURSE"
 - Step 7: Click "GET COURSE MATERIALS"
 - After you have ordered your textbooks, you can add other materials to your cart as well including backpacks, pens, notebooks and clothing.
 - During checkout, you will need to create an account in order to use your Book Advance. For payment options, choose the Financial Aid option. Your Book Advance can be used to purchase anything in store or on the website.
 - Complete the transaction and wait for a text or email stating your order has been processed. Please allow 24 hours for processing.